

CityFit Group Privacy Policy

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Maintaining transparency in the processing of your personal data is extremely important to us. Therefore, we would like to inform you about how we protect your privacy in connection with your use of CityFit Group services. This policy comprehensively describes your rights and how our Group Companies process your personal data. It explains the issues described in Articles 13, 14 and 26 of the General Data Protection Regulation (EU) 2016/679 (hereinafter "GDPR").

If you have any concerns regarding this policy, please feel free to contact us by email at iod@cityfit.pl.

Which companies the Policy applies to?

The joint controllers or controllers of your personal data are the CityFit group companies listed in Appendix 1. These companies may be Controllers or Joint Controllers in selected processing operations - depending on whether they jointly or separately determine the purposes and means of processing your data. The table in the section For what purposes and for how long is your data processed? and the section Main content of the arrangements between the Joint Controllers indicate the Companies' areas of responsibility.

Contact with the Data Protection Officer

In matters related to personal data protection, you may contact the Data Protection Officer (Jacek Grabowski), the Deputy Data Protection Officers, or the person responsible for personal data protection at the e-mail address indicated in Appendix 1. If you wish to contact a specific data controller, you may use Appendix 1. However, we recommend that you use the contact point indicated in the section Contact point for data subjects.

To whom the Policy applies?

This Privacy Policy is addressed to individuals who:

1. wish to register and become members of CityFit Group fitness clubs or are members,
2. use the cityfit.pl website and CityFit application,
3. are patients of CityFit Med sp. z o.o;
4. contact CityFit Group companies in order to send them an enquiry, a complaint or a request,
5. enter CityFit clubs.

What is the relationship of the Privacy Policy to the Terms and Conditions and other documents?

This Policy is in addition to the Terms and Conditions of CityFit Club and other rules and regulations regarding services provided by CityFit Group. In these regulations, when we write about Privacy Policy we mean this document. This means that, in matters relating to the processing of personal data, the provisions of this Policy shall apply before the provisions contained in the service regulations.

We also have a second type of document - detailed privacy policies for our specific activities. For example, we have described detailed rules on data processing on the website and in the application in the appendices, including the use of cookies and profiling for online marketing purposes. The appendices describe the processing in the areas indicated in greater detail and therefore they have precedence over this Policy.

For what purposes and for how long is your data processed?

Purpose	Description	Legal basis	Processing period
Provision of services in fitness clubs as described in the terms and conditions	Creating a profile, purchasing membership and personal training, managing payments, history of visits to the Club	Performance of the contract (Art. 6(1)(b) GDPR)	6 years from the end of the year in which the contract expired or was terminated or, in the case of an uncompleted registration (no registration fee), 30 days from the cessation of the registration process
Fulfilment of a legal obligation	Compliance with legal obligations, such as the need to issue invoices or send data at the request of the relevant authorities	Fulfilment of a legal obligation (Article 6(1)(c) GDPR)	In accordance with the periods required by law, as a rule 6 years from the end of a calendar year, starting from the next year in which the event giving rise to the legal obligation occurred
Communication related to purchased or terminating services	Enabling the Joint Controllers to remind of appointments, services purchased or running out of time, information about competitions and	Legitimate interests of the Joint Controllers (Article 6(1)(f) GDPR)	Until the objection is accepted and no longer than 6 years after the purpose for which the data was collected has ceased to exist

	contests and their organization		
Handling complaints and enquiries	Handling complaints on matters related to the provision and charging of services, the functioning of the website and applications, as well as handling other requests, queries and communications e.g. on social media	The legitimate interests of the Joint Controllers (Article 6(1)(f) GDPR) or the performance of the contract by the Joint Controllers (Article 6(1)(b) GDPR)	Until the statute of limitations for claims, i.e. in principle no longer than 6 years
Satisfaction survey	Determining the quality of service and the level of satisfaction of the Joint Controllers' customers with the products and services offered	Legitimate interests of the Joint Controllers (Article 6(1)(f) GDPR)	6 years from the date of the satisfaction survey or until an objection is received
Monitoring	Ensuring security of persons and property in CityFit clubs	The legitimate interests of the Joint Controllers (Article 6(1)(f) GDPR)	No longer than 3 months from the date of registration of the event
Statistical analysis of web and application users behaviour	Conducting analysis on how the website/application is used and making corrections or improvements	The legitimate interests of the Joint Controllers (Article 6(1)(f) of the GDPR) in relation to the consent given pursuant to Article 173 of the Telecommunications Act	Storage periods for cookies and similar technologies are indicated in the appendices to the website and applications
Profiling for online marketing purposes	Enabling the Joint Controllers to tailor the marketing offer to the member's profile	The legitimate interests of the Joint Controllers (Article 6(1)(f) of the GDPR) in relation to the consent given pursuant to Article 173 of the Telecommunications Act	Storage periods for cookies and similar technologies are indicated in the appendices to the website and applications
Pursuit or defence of claims	Determining, pursuing and defending against civil law claims in the course of the business activity by	The legitimate interests of the Joint Controllers (Article 6(1)(f) of the GDPR)	Until the statute of limitations for claims, i.e. in principle no longer than 6 years

	the Joint Controllers, handling insurance-related processes, ensuring the security of IT systems		
Marketing	Marketing may be carried out through e.g. a newsletter sent to an email address, notifications on the phone and in the application (also through systems that transmit marketing messages automatically) and may concern the services of the Joint Controllers or of a specific Controller. Marketing may use geolocation data	Consent (Article 6(1)(a) GDPR)	Until the consent is withdrawn
Profiling for marketing purposes	Combining information about your behaviour and preferences to personalise marketing messages	Consent (Article 6(1)(a) GDPR)	Until the consent is withdrawn
Traditional marketing	Sending marketing messages by post	The legitimate interests of the Joint Controllers (Article 6(1)(f) of the GDPR)	Until an objection is raised
Internal administrative purposes, including statistical purposes.	To compile statistics based on the collected personal data, to develop and improve the services of the Joint Controllers	The legitimate interests of the Joint Controllers (Article 6(1)(f) of the GDPR)	The period for which the Joint Controllers process personal data for any other purpose, for no longer than 6 years after the purpose for which it was collected has ceased
Provision of physiotherapy services	The services are provided by Zakład Lecznicy "Centrum Rehabilitacji", which is operated by CityFit Med sp. z o.o., and with regard to these services CityFit Med sp. z o.o. is a separate data controller.	Fulfilment of a legal obligation (Article 6(1)(c) of the GDPR and Article 9(2)(h) of the GDPR) - in connection with Article 3(1) of the Act on Medical Activity and Article 24 of the Act on Patients'	Period of retention of medical records prescribed by law (generally: 20 years after the last entry)

		Rights and Patients' Ombudsman	
Provision of physiotherapy services - archiving of records	Fulfilment of obligations regarding the archiving of medical records (CityFit Med sp. z o.o. is a separate data controller)	Fulfilment of a legal obligation (Article 6(1)(c) of the GDPR and Article 9(2)(h) of the GDPR) - in connection with Article 3(1) of the Act on Medical Activity and Article 24 of the Act on Patients' Rights and Patients' Ombudsman	Period of retention of medical records prescribed by law (generally: 20 years after the last entry)

Are special categories of data collected by CityFit Group?

One of the companies - CityFit Med sp. z o.o. collects and processes health-related data contained in medical records. It operates in this area independently of the other Joint Controllers.

It may also be the case that, in order to comply with health-related legislation, CityFit Group may start collecting data, for example, on the date of vaccination against various diseases or similar. If this is necessary, we will ensure the security of this data and the compliance of its processing. We will then also update this policy.

Some persons, in order to enter or leave the CityFit Club, leave a fingerprint map (they may alternatively use QR code from the application), data in this respect is collected by CityFit sp. z o.o., CityFit Membership sp. z o.o. or CityFit 24/7 sp. z o.o. The aforementioned entities act in this respect as independent entities from the other Joint Controllers. Furthermore, we point out that the system determines the characteristic points of the fingerprint, connects them with lines and thus creates a fingerprint map and does not process the real fingerprint. This security feature does not allow the data to be used by third parties.

To whom may personal data be made available?

In connection with the activities of the Joint Controllers, your personal data may be entrusted to and made available to the following entities:

1. entities that help provide the Joint Controllers' services to you, including organising competitions and promotional activities;
2. to third parties that perform audit or inspection activities for the Joint Controllers;
3. providers of information systems and analytical and hosting services;
4. providers of credit card payment and debt collection services;
5. companies conducting satisfaction surveys,
6. providers of advertising services connected with cookies and similar technologies - in accordance with the appendices to this Policy;
7. companies providing additional medical insurance, such as Medicovert;
8. companies providing CityFit services in their own packages such as Medicovert Sport, Benefit, PZU Sport etc.
9. courier and postal companies,
10. companies providing legal and other services to ensure your safety in CityFit Clubs;
11. in the field of physiotherapy services within the medical record systems - the National Chamber of Physiotherapists and NFZ.

Consent revocability

When we process data on the basis of your consent, then any consent given may be withdrawn at any time. Please note that withdrawal of consent is only effective for the future and does not affect the lawfulness of the processing carried out on the basis of consent before its withdrawal. If you withdraw your consent to the processing of your personal data for direct marketing purposes, your data will be deleted without undue delay.

Rights of data subjects

You have the right to:

1. request access to the content of your personal data,
2. request data rectification,
3. request data deletion,
4. request the restriction of data processing
5. request data portability,
6. object to the processing of your data,
7. withdraw consent for processing at any time without affecting the legality of processing performed on the basis of consent before its withdrawal.

You have the right to lodge a complaint with the President of the Personal Data Protection Office (to the address of the Personal Data Protection Office, ul. Stawki 2, 00-193 Warsaw, more contact information at <https://uodo.gov.pl/pl/p/kontakt>), if you consider that the processing of personal data concerning you violates the provisions of the GDPR.

Main content of the arrangement between the Joint Controllers

The membership contract is concluded with CityFit Membership sp. z o.o., CityFit sp. z o.o. or CityFit 24/7 sp. z o.o. The Group-wide website and interface for the provision of services to you is operated by CityFit sp. z o.o. CityFit Membership sp. z o.o., CityFit sp. z o.o. and CityFit 24/7 sp. z o.o. are responsible for marketing. The CityFit Management sp. z o.o. is responsible for contacting you and responding to your requests and notifications. Physiotherapy medical services are provided by CityFit Med. sp. z o.o. Legal, administrative and accounting matters are handled by Keen Property Management sp. z o.o.

If you are interested in the other main content of the arrangements between the Joint Controllers, we provide this kind of information upon your request. You are welcome to contact us in accordance with the section "[Contact point for data subjects](#)".

Contact point for data subjects

The Joint Controllers have agreed that the point of contact for the protection of your personal data is **CityFit Management sp. z o.o.** You may exercise the above rights by writing to the following address:

CityFit Management sp. z o.o.

al. Jana Pawła II 27

00-867 Warszawa

marked „do Inspektora Ochrony Danych” (“to the Data Protection Officer”),

or by sending an e-mail to CityFit Group Data Protection Officer: iod@cityfit.com

Information on data provision requirements

Providing your personal data collected by the Joint Collectors is

1. with regard to medical and financial records - required by statutory provisions, and failure to provide data may result in the inability to provide you with services. Data necessary to be provided are marked as required.
2. with regard to concluding a contract - required in order to conclude and perform the contract connecting you with one of the CityFit Group companies. Without providing the data it will not be possible to provide the services covered by the given contract. Data necessary to be provided are marked as required.
3. with regard to marketing purposes - voluntary, but the provision of such data is subject to its processing for marketing purposes.

Change of Policy

We want to ensure that the Privacy Policy complies at all times with current legal requirements, new guidelines from data protection authorities and reflects the current data processing processes at CityFit Group. Technologies and data processing requirements in new technologies may also change. This means that we may, and sometimes will, need to modify this Privacy Policy in the future. If we introduce new services or change our current services, we will also update this Policy.

With each change, a new version of the Privacy Policy will be posted on our websites with an appropriate notice. We will endeavour to ensure that the manner in which changes are communicated is transparent. The notice may take the form of an information box or, especially if the changes are more substantial, it may be sent by e-mail. The amended Policy will apply in its new wording from the date of notification of the change.

Appendix 1 CityFit Group companies and contact to the DPO

No.	Company name	Company address	Contact to the Data Protection Officer or the person responsible for data protection
1.	CityFit Membership sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
2.	CRM Resources sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
3.	CityFit Management sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
4.	CityFit Gym and Fitness sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
5.	CityFit Company sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
6.	CityFit Fitness sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
7.	CityFit Gym sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
8.	CityFit South sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
9.	CityFit 24/7 sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
10.	CityFit Health and Fitness sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
11.	CityFit 24 Hours sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
12.	CityFit North sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
13.	CityFit Low-Cost sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
14.	CityFit Polska sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
15.	CityFit sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
16.	CityFit MED sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
17.	CityFit Holdings sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl
18.	Keen Property Management sp. z o.o.	al. Jana Pawła II 27, 00-867 Warszawa	iod@cityfit.pl